



LAEL WAGENECK, APR

Received APR in 2018

Universal Accreditation Board Member

Public Information Officer with Santa Barbara County Public Works Department

**CAPIO Past President** 

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**JULIA McHUGH, APR** 

Received APR in 2008

PRSA Gold Coast Accreditation Chair

Taught PR at Santa Barbara City College from 2008 to 2026

PR Director of SB Zoo for 17 years

Recent Clients: Elings Park, SB Historical Museum, SB Botanic Garden

Julia@JuliaPR.com



#### **TODAY**

**Goal**: provide an overview of the APR process for CAPIO and PRSA members.

- Set expectations for pursuing the APR
- Review the APR process: panel presentation, computerbased exam, and renewal
- Share study tools, mentoring, and strategies to ensure success

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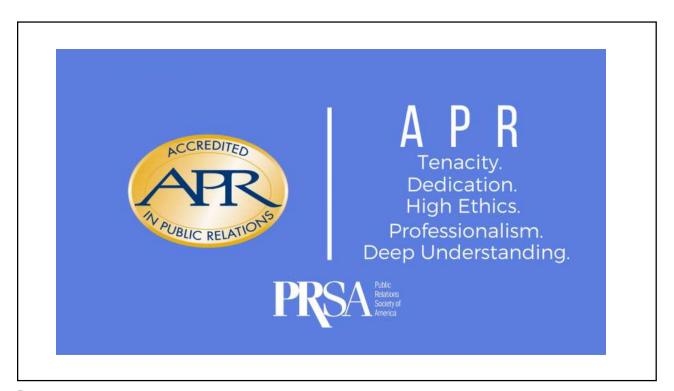
#### WHAT IS AN APR?

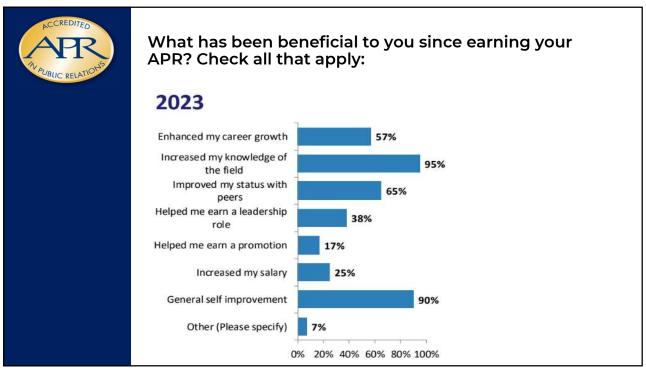
A professional credential, earned through a rigorous process, which demonstrates:

- Commitment to professional advancement
- Broad and strategic public relations knowledge, skills, and abilities
- High level of professional experience and competence

APR is administered by the Universal Accreditation Board PRSA is one of several public relations organizations that participate in the UAB consortium

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## Why APR? "I pursued accreditation for two reasons; I'm a strong believer in

"I pursued accreditation for two reasons; I'm a strong believer in life-long learning, and I wanted to demonstrate my knowledge and commitment as an ethical public relations professional. Earning my APR has validated my skills and abilities as a communicator and helped secure my place at the table with senior leadership."

Pat Holloway
Director of Communications, Dalton Public Schools

"Earning my APR was a boost to both my confidence and professional growth. It gave me the knowledge, skills, and strategic perspective that accelerated my career. Gaining a deeper understanding of the communications planning process—based in research, planning, implementation, and evaluation (RPIE)—provided a framework for success in public sector communications."

Christine Brainderd. MPA, APR Communications Manager City of Polsom



Ivy Johnson, APR Senior Account Executive MP&F Strategic Communications Nashville, Tennessee

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## Interaction: Snapshot of You & APR

Pick a partner, someone you don't know well.

- Where are you in your APR process? Decided? Questioning?
- How would it benefit you, specifically?
- · What do you hope to achieve?



## **Steps to a Lifelong APR**

- 1. Apply
- 2. Initial Prep and Study, Complete Questionnaire
- 3. Panel Presentation
- 4. More Study
- 5. Computer Exam
- 6. Renewal

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## **Apply**

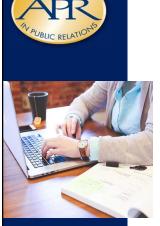
#### Who is eligible?

- Members of 8 participating organizations: PRSA, CAPIO, NSPR, etc.
- Recommend 5+ years in PR of full-time professional experience, or teaching of PR courses at the college level

**Fee** = \$385 (check for rebates from your chapter)

Renew every three years: Must fulfill of Renewal Accreditation requirements and have continued membership in the participating organization

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## **Initial Prep**

- Receive notification of eligibility clock starts ticking for one year to complete the process
- Complete the Panel Presentation Questionnaire
- Read the APR study guide
- Identify additional texts to fill in gaps (recommendations are online)
- Study on your own or in a cohort, formal study group, online seminar, flash cards, etc.
- Use resources from www.PRaccreditation.org and www.capio.org/apr

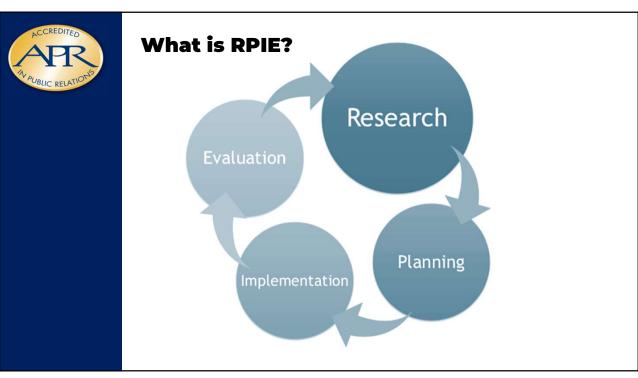




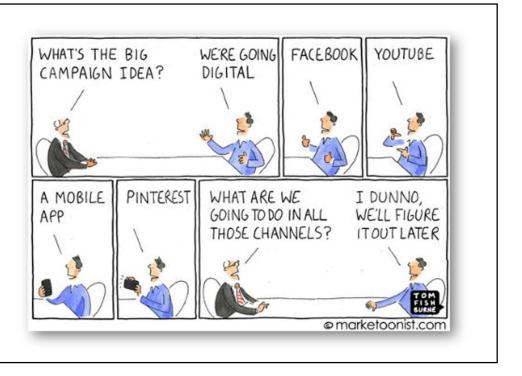
#### **Panel Presentation**

- Review questionnaire and present slide deck
- Case Study of project/campaign framed in RPIE
  - Focuses on your organization and your role
  - Showcases your experience
  - RPIE = Research, Planning, Implementation, and Evaluation
  - Include supporting materials
- Presented virtually, with a panel of 3 APRs, who recommend "advance" or "not advance"
- Scored in 12 KSAs

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## Panelist Form – 12 KSAs

Skill	Demonstrated in	Score (0-3)
Creative conceptualization/creativity	Questionnaire (all sections); Panel Presentation	
2. Initiative	Questionnaire (section 2); Panel Presentation	
3. Interpersonal skills	Panel Presentation	
4. Management skills	Questionnaire (section 1)	
5. Multi-tasking	Questionnaire (section 2); Panel Presentation	
6. Flexibility	Questionnaire (all sections); Panel Presentation	
7. Time management	Questionnaire (section 1)	
8. Uses multiple delivery mechanisms	Panel Presentation	
9. Communication skills/Speaking	Panel Presentation	
10. Communication skills/Writing and Editing	Questionnaire (all sections); Panel Presentation	
11. Communication skills/Listening	Panel Presentation	
12. Presentation skills	Panel Presentation	
TOTAL SCOP	RE	



## Interaction: The Project

Pick a different partner, someone you don't know well.

- If you had to select a project right now, what would it be?
- Do you need help identifying one? Assist each other.
- There are no perfect projects; an element may be missing.
   What element(s) of RPIE might you need to create now?

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#### Exam



- Computer-delivered and scored, taken remotely
- 100% multiple choice (terms, situations, analysis, etc.)
- Can take 2 to 3.5 hours; most people take just over 2 hours, but you are allowed 3.5 hours)
- Immediate preliminary results; official results via mail
- Retake if necessary; receive coaching and support
- Exam administered online by Examity via Certification Management Services



#### **KSAs Assessed**

The APR exam tests these **Knowledge**, **Skills**, **and Abilities (KSAs)**:

- Research, Planning, Implementation, Evaluation 30%
- Leading the PR Function 20%
- Managing Relationships 15%
- Applying Ethics / Law 15%
- Managing Issues & Crisis Comm 15%
- Understanding Communication Models, Theories, and History– 5%

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Gerald sensed that more than just his reputation was riding on the success of the presentation.



#### **ACE THE COMPUTER-BASED EXAM**

- APR Study Guide: Free at www.praccreditation.org to master KSAs
- Textbooks: Study Cutlip and Center's Effective Public Relations and others
- Study Options: Work solo or with a cohort
- CAPIO Resources: Study sessions, webinars, and more
- PRSA Resources: APR Online Study Course, and more
- Mentoring: Free via CAPIO or UAB's Mentor Match

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### Sample Question #1

What are two major reasons why organizations retain outside public relations counsel? (Choose two.)

- A. They offer flexibility of talents and skills.
- B. They bring greater credibility to the work.
- C. They will provide sound ROI on the project or program.
- D. They provide objectivity and a disinterested perspective.
- E. They can provide more attention and detail to a project than inhouse staff.

Answers are A and D.



## Sample Question #2

Which statement is true about an open systems model of public relations in an organization?

- A. It adapts to changing organizational environments.
- B. It adopts the policy of transparency to build public trust.
- C. It focuses on removing communication barriers between its business divisions.
- D. It communicates with its publics frequently to effect change outside the organization.

Answer is A.

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## **Sample APR Timelines**

Customary (12- month plan)		
Plan and Apply	March 2026	
Study and Prepare (mentor, partner)	March-June 2026	
Panel Presentation	June-July 2026	
APR Exam	August 2026 or later	
Completion Target	February 2027	

Accelerated (6-month plan)		
Plan and Apply	March 2026	
Study and Prepare (mentor, partner)	March-April 2026	
Panel Presentation	May-June 2026	
APR Exam	June-August 2026	
Completion Target	September 2026	



#### Renewal

- Submit \$75 every three years
- Remain current and involved in the profession
- Continued professional growth
- A minimum of 15 Continuing Education Units
  - 7 CEUs from professional development
  - 1 CEU ethics
  - Other CEUs include teaching, public service, speeches, awards, volunteer PR, leadership in CAPIO, PRSA, or CalSPRA, etc.

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#### Interaction: You & APR Recheck

Pick a new partner.

- What do you think would be the most difficult part of the APR process for you?
- How might it affect you personally, in terms of family and work balance?
- What are your thoughts about pursuing an APR? Have they changed since we started?
- Are you excited? Nervous?





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# CAPIO HELP FOR APR CANDIDATES



- **Mentors**: Free mentoring through CAPIO's public sector experts or UAB's Mentor Match program.
- Study Sessions: Expert-led or peer-led virtual/in-person sessions for exam and panel prep, including the annual OC PRSA virtual course.
- Webinars: Free CAPIO APR webinars in our Resource Library.
- APR Online Study Course: Structured prep for \$195 (1-year subscription).
- Cohort Study: Work solo or with a CAPIO study group for peer support.
- Contact: Julie Prayter, APR apr@capio.org (530) 924-5444
- Website: www.capio.org/apr



# PRSA HELP FOR APR CANDIDATES



- APR Virtual Boot Camp: 3-day intensive course to help prepare for the panel presentation (\$100) or exam (\$400), or both (\$500)
- PRSA National Capital Chapter Jump Start: Online series explains APR process, RPIE, theories, ethics, and panel presentation prep (\$90 nonmember, \$75 PRSA member)
- On-Demand Resources: PRSA provides on-demand webinars, such as "APR Panel Presentation: Secrets to Success," practice exams, panel presentation guides, recommended texts, and more. Some have fees.
- Local PRSA Chapter: Mentoring/coaching available from Julia

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#### **QUESTIONS?**

